



HIGH FIDELITY WRAPAROUND VENDOR AND CARE COORDINATION NETWORK DIRECTORY

2018

ACCESS WNY, Inc.

609 Ridge Road • Lackawanna, NY 14218

Agency Mission/Vision: The mission of ACCESS is to bridge the gap for families and communities by providing education, youth development, and immigration support services to improve their quality of life. Our vision is to empower under-served communities by providing ACCESS to resources that create lasting solutions.

Vendor Supervisor Contact Information

Muna Munassar
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Renee Melton
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Number of Vendors:

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 4655 - Family Support, 5205 - Parent Skill Builder, 5209 - Groups: Skill Building, 5212 - Skill Builder: Social Skills, 5213 - Skill Builder: Career/Education Skills, 5523 - Tutoring, 5529 - Parent Skills Training: Group, 5537 - Community Interpreter, 5538 - Professional Translation

Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used: 2017 Humanitarian Award, City of Buffalo Executive Chamber Award, Erie County Legislator 2013 Business of the Year, Senator Kennedy Proclamation Award, Mark Poloncarz Certificate of Appreciation.

Additional Information: Our mission is to provide high quality, trauma informed, client focused support to enable individuals to reach their highest potential in leading fulfilling productive lives.

The Arc Erie County

2643 Main Street • Buffalo, NY 14214

Agency Mission/Vision: Creating opportunities for individuals and their families

Vendor Supervisor Contact Information

Sunly Brancato

(716) 833-8603 ext. 2217

sbrancato@arceriecounty.org

Mary Marranta-Hood

(716) 833-8603

mmarranta-hood@arceriecounty.org

Number of Vendors: 15

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 4653 - Respite, 5205 - Parent Skill Builder, 5207 - Recreation, 5208 - Supported Work, 5209 - Groups: Skill Building, 5211 - Skill Builder: Daily Living, 5212 - Skill Builder: Social Skills, 5213 - Skill Builder: Career/Education Skills, 5523 - Tutoring, 5531 - Rise & Shine, 5535 - Group Recreation, 5570 - Transportation Services

Baker Victory Services

790 Ridge Road • Lackawanna, NY 14218

Agency Mission/Vision: Baker Victory Services is dedicated to fostering the highest possible quality of life and personal achievement by partnering with children, adults, their families and the community through a diverse array of social, health and human services. Baker Victory Services strives to be recognized for its service excellence, dedicated staff and community commitment.

Vendor Supervisor Contact Information

Sharon Cavanaugh (Employment and
Transition Services Director)
(716) 828-7038
scavanaugh@bakervictoryservices.org

Taryn Wilde (Supported Employment
Services Manager)
(716) 828-7204
twilde@bakervictoryservices.org

Number of Vendors: 7

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 5208 - Supported Work

Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used: The WAY (Work Appreciation for Youth) Program focuses on the vocational, educational and transition needs of youth and adults in our community. We assist individuals prepare for and maintain community employment. We strive to help each person meet their fullest individual potential in their educational and vocational goals.

Buffalo Urban League

590 Riley Street • Buffalo, NY 14208

Agency Mission/Vision: The Buffalo Urban League's mission is to empower African Americans, other minorities and disadvantaged individuals to secure economic self-reliance, parity, power and civil rights.

Vendor Supervisor Contact Information

Erin Stefanski

(716) 903-1821, (716) 250-2471

estefanski@buffalourbanleague.org

Number of Vendors: 29

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 5000 - Outpatient Diagnostic Assessments, 5100 - Individual Therapy, 5101 - Individual Risk Reduction Counseling, 5110 - Family Mental Health Therapy, 5160 - In-Home Community Behavioral Services, 5203 - Crisis Respite, 5205 - Parent Skill Builder, 5209 - Groups: Skill Building, 5211 - Skill Builder: Daily Living, 5212 - Skill Builder: Social Skills, 5213 - Skill Builder: Career/Education Skills, 5240 - Behavioral Management Services, 5523 - Tutoring, 5529 - Parent Skills Training: Group, 5530 - Community Supervision, 5531 - Rise & Shine, 5535 - Group Recreation, 5570 - Transportation Services

Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:

H.O.P: Hands on Parenting utilizes Common Sense Parenting curriculum and is recognized by Erie County Family Court to satisfy court mandated parenting classes

Catholic Charities

66 Cazenovia Street • South Buffalo, NY 14220

Agency Mission/Vision: Catholic Charities of Buffalo is a Catholic sponsored human service agency serving anyone in need in the eight counties of WNY. Believing all persons are created by God, we empower individuals, children, and families to achieve and maintain meaningful, healthy, and productive lives. We advocate for those in need, particularly those who are poor and vulnerable. Catholic Charities will be a community leader in providing quality, effective, and efficient human services. We will be the premier agency of choice for clients, donors, employees, and volunteers. We will be the beacon of hope for those in need.

Vendor Supervisor Contact Information

Daniel Greene, LCSWR
(716) 821-1929
dan.greene@ccwny.org

Number of Vendors: 3

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 5101 - Individual Risk Reduction Counseling, 5110 - Family Mental Health Therapy, 5160 - In-Home Community Behavioral Services, 5205 - Parent Skill Builder, 5211 - Skill Builder: Daily Living, 5212 - Skill Builder: Social Skills, 5523 - Tutoring, 5529 - Parent Skills Training: Group

Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used: COA accredited, MST, Incredible Years

Additional Information: Access to a large umbrella of services is available to our clients and other referring agencies. This large continuum of care runs from Mental Health Clinic programs to Family Counseling, MST Behavioral Services, Aging Services, Young Parents Education programs, to Emergency Financial Assistance and Housing programs to Financial Literacy and Men's and Women's Domestic Violence programs. Workforce Development and GED programs as well as Substance Abuse programs round out this available umbrella of services in Erie County.

Child & Family Services

844 Delaware Avenue • Buffalo, NY 14209

Agency Mission/Vision: Our mission is to strengthen families and promote the well-being of children through prevention, intervention, education and advocacy. Our vision is safe and healthy children, families and communities.

Vendor Supervisor Contact Information

Sara Moser
(716) 335-7383
smoser@cfsbny.org

Number of Vendors: 35

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 4653 - Respite, 4655 - Family Support, 5160 - In-Home Community Behavioral Services, 5203 - Crisis Respite, 5204 - Teacher Aide, 5205 - Parent Skill Builder, 5207 - Recreation, 5208 - Supported Work, 5209 - Groups: Skill Building, 5211 - Skill Builder: Daily Living, 5212 - Skill Builder: Social Skills, 5213 - Skill Builder: Career/Education Skills, 5523 - Tutoring, 5531 - Rise & Shine

Community Services for Every1, Inc.

180 Oak Street • Buffalo, NY 14203

Agency Mission/Vision: We partner with individuals of all abilities to reach their fullest potential, protecting their rights and promoting their independence and inclusion in our community.

Vendor Supervisor Contact Information

Alyssa Bennett, Intensive Services
Coordinator
(716) 896-2180 ext. 352
abennett@csevery1.com

Carrie Orcutt, Behavior Services
Coordinator
(716) 883-8002 ext. 448
corcutt@csevery1.com

Number of Vendors: 4

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 4653 - Respite, 5160 - In-Home Community Behavioral Services, 5203 - Crisis Respite, 5204 - Teacher Aide, 5207 - Recreation, 5209 - Groups: Skill Building, 5211 - Skill Builder: Daily Living, 5212 - Skill Builder: Social Skills, 5240 - Behavioral Management Services, 5531 - Rise & Shine, 5535 - Group Recreation

Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:

Beyond offering the above Vendor Services, we can engage children, youth and caregivers in an array of skill building, affordable housing, family support and vocational services that are funded through OPWDD and ACCES-VR (among other sources). As appropriate, we can assist both children and caregivers in accessing Health Home care management options. Because of our commitment to person-centered service delivery and continuous quality improvement, Community Services has achieved accreditation from the Council on Quality and Leadership (CQL).

Community Visions

103 Princeton Blvd. • Kenmore, NY 14217

Agency Mission/Vision: Community Visions is committed to strengthening and bridging families to their own communities through the delivery of trauma informed care services.

Vendor Supervisor Contact Information

Susan Andersen-Strait
(716) 597-6989
sastrait@gmail.com

Number of Vendors: 10

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 5100 - Individual Therapy, 5110 - Family Mental Health Therapy, 5130 - Art Therapies, 5160 - In-Home Community Behavioral Services, 5205 - Parent Skill Builder, 5211 - Skill Builder: Daily Living, 5212 - Skill Builder: Social Skills, 5213 - Skill Builder: Career/Education Skills, 5531 - Rise & Shine

Compass House

1451 Main Street • Buffalo, NY 14209

Agency Mission/Vision: We provide shelter and services for runaway and homeless youth.

Vendor Supervisor Contact Information

Lisa Freeman
(716) 886-1351
lfreeman@compasshouse.org

Tricia Mendez
(716) 886-1351
tmendez@compasshouse.org

Number of Vendors:

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City, All of Erie County

Service Codes Provided: 5300 - Crisis Overnight Respite, 5301 - Crisis Residential Beds

ECCPASA

Erie County Council for the Prevention of Alcohol and Substance Abuse Inc.

1625 Hertel Avenue • Buffalo, NY 14216

Agency Mission/Vision: ECCPASA will deliver research-driven education, prevention, intervention programs and services to promote and support the health and wellness of individuals, families and communities by focusing on solutions to alcohol and other drug misuse, addiction, and unhealthy behaviors. ECCPASA will provide leadership to fight the stigma associated with addiction through public education, policy awareness, liaison with health professionals and recovering communities, and by providing objective information, referral, and linkages to those in need. Our Vision is that the Erie County Council for the Prevention of Alcohol and Substance Abuse will be a recognized leader in building Healthy Communities.

Vendor Supervisor Contact Information

Janice Burns
(716) 831-2298 ext. 123
jburns@eccpasa.org

Ann Rossetti
(716) 831-2298 ext. 107
annr@eccpasa.org

Number of Vendors: 6

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City, All areas of Erie County

Service Codes Provided: 5101 - Individual Risk Reduction Counseling

Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used: Focus on Consequences for Adolescents Program (FOCA), a one-on-one research-based approach to adolescent substance experimentation implemented in the community of the referred youth. Student Assistance Prevention Counseling is a one-on-one counseling program, using the model program Teen Intervene, implemented in a school setting.

Additional Information: Substance Abuse Prevention Education, counseling, and brief intervention happens here!

Families' Child Advocacy Network

135 Delaware Avenue, Ste 307 • Buffalo, NY 14202

Agency Mission/Vision: Making Lives Infinitely Better. Parenting is incredibly challenging, particularly when our children have challenges. Families' Child Advocacy Network is composed of people, like you, that needed assistance navigating the available, but hidden, resources that you may be searching for. Our team connects you with the right professionals that have helped many others like you to find resolution to today's challenges and assist in preparing your family for what is around the corner.

Vendor Supervisor Contact Information

Vicki McCarthy
(716) 884-2599
v.mccarthy@fcanwny.org

Tanya Hernandez
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Number of Vendors: 14

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 4655 - Family Support, 5205 - Parent Skill Builder, 5209 - Groups: Skill Building, 5211 - Skill Builder: Daily Living, 5212 - Skill Builder: Social Skills, 5213 - Skill Builder: Career/Education Skills, 5529 - Parent Skills Training: Group, 5535 - Group Recreation, 5537 - Community Interpreter

Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used: All Family Peer Specialists are credentialed or are provisionally credentialed.

Additional Information: Our skill builders are young adults who have lived experience. They are in different stages of attending training offered by Youth Power to promote the youth voice within our CSOC.

The Family 25, Inc.

P.O. Box 106 • Buffalo, NY 14215

Vendor Supervisor Contact Information

Derek Summer

(716) 597-3098

thefamily025@gmail.com

Flower Garden Child Care International

P.O. Box 879 • Buffalo, NY 14205

Agency Mission/Vision: Flower Garden Child Care International Inc. (FGCCI) exists to develop and provide programs that promote the wellbeing of refugees and immigrants who have come to America, and for survivors and orphans of war, epidemics, and famine in their regions of origin.

Vendor Supervisor Contact Information

Jackie Bemeriki

(716) 512-0448

flowergardenchildcare@gmail.com

Gateway-Longview

10 Symphony Circle • Buffalo, NY 14201

Agency Mission/Vision: To work together to protect, give hope, and enrich the life of every child and family that we serve.

Vendor Supervisor Contact Information

Mike Trillizio
(716) 783-3378

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Hope Tuck
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Number of Vendors: 40

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 5000 - Outpatient Diagnostic Assessments, 5100 - Individual Therapy, 5110 - Family Mental Health Therapy, 5130 - Art Therapies, 5160 - In-Home Community Behavioral Services, 5205 - Parent Skill Builder, 5209 - Groups: Skill Building, 5211 - Skill Builder: Daily Living, 5212 - Skill Builder: Social Skills, 5213 - Skill Builder: Career/Education Skills, 5523 - Tutoring, 5531 - Rise & Shine

Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used: 18 departments including community services (WRAP vendors, Care Coordination and Health Homes), education (therapeutic preschool, residential and day school), foster care/adoption, and the behavioral health clinic (which includes several school satellite branches and offices in Williamsville and Symphony Circle)

Lisa Gratto, LCSW-R

(Independent Clinician)

Contact Information

Lisa Gratto

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lgratto53@aol.com

Robert Hehir

(Independent Clinician)

Contact Information

Robert Hehir

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Paul Lowman, LCSW

(Independent Clinician)

Contact Information

Paul Lowman

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picopal1@yahoo.com

Mental Health Advocates of WNY

999 Delaware Avenue • Buffalo, NY 14209

Agency Mission/Vision: At Mental Health Advocates, we take a holistic approach to supporting the mental health of individuals and families. Whether you need help getting through life's challenges or finding treatment for a mental illness, you can count on us to listen, comfort, and guide you to the right program or healthcare resource. We also strive to change hearts and minds by promoting health and wellness within our community—from behavioral health education, mental health awareness initiatives, prevention and early intervention programs, and much more.

Vendor Supervisor Contact Information

Jenny Laney

(716) 886-1242 ext. 313

laney@mhawny.org

Native American Community Services

1005 Grant Street • Buffalo, NY 14214

Agency Mission/Vision: To help strengthen individuals and families mentally, emotionally, physically, spiritually, and financially, while also building a greater sense of community. It's our belief that a healthy and thriving Native American population contributes to the vibrancy of the whole Buffalo-Niagara Region!

Vendor Supervisor Contact Information

Patricia Howling
(716) 874-2797 ext. 388
phowling@nacswny.org

Number of Vendors: 2

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 4653 - Respite, 5160 - In-Home Community Behavioral Services, 5203 - Crisis Respite, 5204 - Teacher Aide, 5205 - Parent Skill Builder, 5207 - Recreation, 5208 - Supported Work, 5211 - Skill Builder: Daily Living, 5212 - Skill Builder: Social Skills, 5213 - Skill Builder: Career/Education Skills, 5240 - Behavioral Management Services, 5523 - Tutoring, 5530 - Community Supervision, 5531 - Rise & Shine, 5535 - Group Recreation, 5570 - Transportation Services

Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used: ASQ Trained

New Directions Youth and Family Services

4511 Harlem Road, Ste 200 • Amherst, NY 14226

Agency Mission/Vision: We help youth & families identify their strengths. Then we help them to use those strengths to overcome challenges and build new skills - creating a foundation of hope, growth, opportunity and personal responsibility. We support the process of self-discovery and encourage the development of meaningful relationships

Vendor Supervisor Contact Information

Erin Kent
(716) 839-1392 ext. 204
ekent@ndyfs.org

Bob Schenk
(716) 839-1392 ext. 204
bschenk@ndyfs.org

Rasheen Powell, LCSW-R

(Independent Clinician)

Contact Information

Rasheen Powell
(716) 536-6003
rasheempowell@yahoo.com

The Rural Outreach Center

730 Olean Road • East Aurora, NY 14052

Agency Mission/Vision: Our mission is to assist, empower, and elevate the impoverished rural populations in Southern Erie County and the surrounding areas. We serve with compassion, empathy, and respect for all people.

Vendor Supervisor Contact Information

Frank Cerny
(716) 474-4194
frank.cerny@verizon.net

Maria Knickerbocker
(716) 240-2220
mknickerbocker@live.com

Number of Vendors: 3

Areas Services: Southtowns, Rural southern WNY

Service Codes Provided: 5131 - Play Therapy, 5205 - Parent Skill Builder, 5240 - Behavioral Management Services

Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used: We are a participant-informed empowerment model that uses robust measures to monitor outcomes so that we know we are changing lives.

Shawn M. Montgomery Community Health Services, Inc.

410 Minnesota Avenue • Buffalo, NY 14215

Agency Mission/Vision: Our vision is to support, develop, implement, maintain, and expand the mission, vision, and philosophy of the network member corporations in the delivery of home and community based services in Erie County. Our network of corporations will be the providers of first choice for individuals, families, providers, and communities in the delivery of home and community based services in their specialty. Our philosophy is that communities are best served when individuals are physically and mentally healthy, educated, and financially stable. Each one of our member agencies work to provide services to a specific population.

Vendor Supervisor Contact Information

Scasha Smith
(716) 536-5396
scasha@shawncommunityservices.com

Shawn M. Montgomery
(716) 248-2582
shawn@shawncommunityservices.com

Number of Vendors: 15

Areas Services: City of Buffalo, Northtowns, Southtowns, East of City

Service Codes Provided: 4655 - Family Support, 5000 - Outpatient Diagnostic Assessments, 5100 - Individual Therapy, 5101 - Individual Risk Reduction Counseling, 5110 - Family Mental Health Therapy, 5130 - Art Therapies, 5131 - Play Therapy, 5160 - In-Home Community Behavioral Services, 5180 - Functional Assessments, 5205 - Parent Skill Builder, 5208 - Supported Work, 5209 - Groups: Skill Building, 5211 - Skill Builder: Daily Living, 5212 - Skill Builder: Social Skills, 5213 - Skill Builder: Career/Education Skills, 5510 - Juvenile Justice Stabilization Support Service, 5512 - Juvenile Justice Stabilization Mental Health Screening, 5523 - Tutoring, 5529 - Parent Skills Training: Group, 5531 - Rise & Shine

Tutor Doctor

50 Alleghany Road • Corfu, NY 14036

Vendor Supervisor Contact Information

Katleen Dethier

(716) 994-7403

katleen@kesyoni.com

Care Coordination AGENICES

BestSelf Behavioral Health

301 Cayuga Road, Suite 200 • Cheektowaga, NY 14225

CC Supervisor Contact Information

Lisa Gamble (Director of Wrap/Children's Health Home Services)

(716) 842-0440 ext. 566

(716) 818-3635 (cell)

lgamble@bestselfwny.org

Child & Family Services

844 Delaware Avenue • Buffalo, NY 14209

CC Supervisor Contact Information

Lauren Tamsett (Wraparound Services Supervisor)

(716) 335-7365 (office)

(716) 468-0045 (cell)

ltamsett@cfsbny.org

Family Help Center

60 Dingens Street • Buffalo, NY 14206

CC Supervisor Contact Information

Mary Nathan (Supervisor of Care
Coordination)

(716) 822-0919 ext. 228

mnathan@familyhelpcenter.net

Brienna Hill (Clinical Director)

(716) 436-6747

bhill@familyhelpcenter.net

Gateway-Longview

10 Symphony Circle • Buffalo, NY 14201

CC Supervisor Contact Information

Cathy Smith (Director of Care Coordination)
(716) 783-3115 (office)
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csmith@gateway-longview.org

Amy Eichinger (Back Up Supervisor)
(716) 783-3100 ext. 3124
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New Directions Youth & Family Services

4511 Harlem Road, Suite 10 • Amherst, NY 14226

CC Supervisor Contact Information

Jennifer Wilson (Wraparound Program
Manager)
(716) 529-1124
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John Warner (Wraparound Supervisor)
(716) 300-8517 (office)
(716) 713-6388 (cell)
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