



A COMMUNITY
CONNECTIONS OF
NEW YORK
NEWSLETTER

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SEPTEMBER 2011

Genesis moves to Summit Educational

As of August 1, active staff at Genesis Behavioral Consultants, Inc. are now part of Summit Educational Resources. Summit Educational Resources is a leader in providing education and supportive services

to children, youth and young adults with Autism Spectrum Disorder (ASD) and other Developmental Disabilities.

The new division is named Genesis Community Support Services and will combine the Wrap Around expertise of Genesis Behavioral with the superior resources available at Summit.

Summit's main focus has been offering evidenced based practices in the treatment of ASD and other Developmental

Disabilities. Laura Skotarczak, MHR, the former Associate Director of Genesis Behavioral, will be the new Director of Genesis Community Support Services.

The "new" Genesis will focus on evidence and outcome based practice for all staff. Staff will develop goals, with the client's Family Vision in mind, to

incorporate community and social supports and enable each family to transition confidently.

In addition, Genesis Community Support Services will train staff in identifying symptoms of ASD and other Developmental Disabilities.

About half of children who could have eligible for Early Intervention services are not correctly identified before they enter school.

Increasing staff awareness can help alert parents and caregivers in identifying symptoms that might otherwise be missed. The earlier treatment begins, the more encouraging the treatment outcomes.

The staff and Genesis look forward to continue building relationships with FVN families.

- Genesis Behavioral Consulting is now called Genesis Community Support Services a DBA of Summit Educational Resources
- In Care Manager you can find them under GEN200

Family First Tool Ready for Launch

Family First, a local search engine specifically created for the use of families within the Erie County Department of Mental Health's Family Voices Network, was re-launched last month. Using the ideas gathered at a family focus group in April 2008, CCNY developed this search engine to identify, rank order, and match mental health workers with their child's or family's

need(s). Training for Care Coordinators on this application's use started in late July.

The goals of Family First are to increase family voice and individual choice in Erie County's System of Care, to decrease the labor intensive process of identifying and contracting mental health providers, and finally, to provide all agencies an equal opportunity for exposure to

each family, so that families are making the most clearly informed choice.

In addition to searching for providers and communicating family needs with the selected workers, the application allows Care Coordinators to do this work whether or not they are connected to the Internet. Also, Care Coordinators can minimize some of the duplicative work by printing

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Great Incentives Offered to Early Adopters of Family First

(continued from page 1)

each client's universal referral form and having that form signed by all the parties involved. This eliminates having to retype information they have already entered into the Family First app.

In order to make it more challenging and fun, we have developed incentives and rewards based on its usage throughout the next 3 months. Categories include the first coordinator to use it (aka "the early adopter") within each CCA team, those coordinators who reach 12 matches or more before the end of the 2011 year (aka "the

die hard FF user"), the CCA team with the most matches by year's end (either Waiver or Non-Waiver), and finally, the most varied portfolio of matches through the end of the year. What exactly are the incentives and rewards? For now, let's just say they're of mixed values, ranging from \$25 to \$100, for each of the chosen winners. If you have feedback or questions, Please share them with our Director of Community and Technology Development, David Monroe, at david.monroe@comconnectionsny.org.

New Senior Evaluator and QI Specialist Join CCNY

CCNY welcomes two new staff members this quarter.

CCNY hires new Senior Evaluator

CCNY welcomes Amy Manning, PhD, LMSW to the team as their new Senior Evaluator. Amy comes to CCNY with a background in school based social work, prevention and intervention and has worked with several local schools and agencies in providing programming to improve mental health and education outcomes for students.

Amy has also worked on evaluation teams to provide data driven reports for the purpose of quality improvement. As a scholar, she has focused her efforts on screening and measurement issues through the evaluation of psychometrics. As a researcher, her areas of study include child and adolescent mental health, prevention, access to care and Evidence-Based practice.

Amy has served as Adjunct Faculty at The State University of New York at Buffalo's School of Social Work, and has extensive experience with online course development.

In her current role as Senior Evaluator for CCNY Amy will assist the team in performing data analysis

and developing reports for various community programs and agencies. Amy will work with community partners on research and evaluation projects and she will also assist System of Care participants in utilizing data for quality improvement and program development. Amy will also help the team to keep current on published research by performing literature reviews as needed. Her responsibilities also include Giraffe maintenance and care as she brings to CCNY our new office mate "Rainbow Sparkle" or RS for short, for further details on this level development please see CCNY's Facebook page. If you happen to be at CCNY feel free to stop in and meet RS (and Amy)!

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Amy and Rainbow Sparkle working hard in their new office.

CCNY Rolls Out New Vendor EQUIP Tool

Front Page: Program Overview

EQUIP Tool
Evaluation and Quality Improvement
for Vendor Supervisors

Vendor Agency: [Agency Name]

Summary of Six Months of Planned Actions and Progress Notes by Code and CCA

	PA Units	PN Units	PA Cost	PN Cost	% Prov
5206 Treatment Ser	214	88	\$8,246	\$4,442	41
Sum	340	188.50	\$13,260	\$7,157	54
Avg	170	94.25	\$6,630	\$3,578	27
5206 Mid-Erie Counseling & Treatment Ser	733	293	\$12,252	\$12,892	40
Sum	364.5	826.81	\$24,838	\$14,590	58
Avg	182.25	413.405	\$12,419	\$7,295	29
5206 New Directions	10	1.25	\$951	\$45	13
Sum	1328	633.31	\$58,172	\$27,758	48
Avg	882	421.87	\$38,781	\$18,505	32
5206 Child & Family Services	100	50.75	\$3,000	\$1,523	51
Gateway-Longview	66	47	\$1,980	\$1,410	71
Mid-Erie Counseling & Treatment Ser	9	5	\$270	\$150	56
Sum	175	102.75	\$5,250	\$3,083	59
Avg	58	34.25	\$1,750	\$1,028	19
5535 Mid-Erie Counseling & Treatment Ser	36	30.5	\$461	\$390	85
Sum	36	30.50	\$461	\$390	
Avg	36	30.50	\$461	\$390	

Average Days Until Progress Note Completion (chart below)

Date	Agency		System	
	Avg. Days till Comp.	n	Avg. Days till Comp.	n
10/1/2010	2.0	119	4.7	2606
11/1/2010	1.6	104	5.3	2551
12/1/2010	2.2	98	3.9	2495
1/1/2011	1.3	112	3.6	2608
2/1/2011	3.2	97	3.9	2253
3/1/2011	2.8	160	3.8	2598
4/1/2011	1.5	64	3.3	791

(Diamond Series = System, Square Series = Vendor Agency)

This is the proportion of amount (units) of services provided vs. amount (units) planned for. It will be underlined and red if less than 66 and bold and green if greater than 90.

You can monitor the average days until progress note completion for your program and compare it to those of the network.

We will provide you with the date the report was generated and the date the data were retrieved from CareManager

Date Generated 6/3/2011 2:47:23 PM
Data as of test

EQUIP Page 1 of 30

The staff at CCNY have been working hard to create a new EQUIP tool, which can be used in each Vendor Agency for more targeted Supervision, and Quality Improvement.

Some of the things that can be found on the new EQUIP reports are:

- PA versus PN spent
- Time spent to input PN
- System averages
- Agency averages
- \$ spent per code
- And many more

The new Vendor EQUIP was rolled out to all Vendor providers over the summer. Besides presenting data on progress note entry rates by program and staff, it also demonstrates CAFAS assessment rates for open youth by staff case load as well services provided against what was planned for. This new format was informed by Vendors Supervisors requesting additional data to aid in staff supervision.

The first page of the new EQUIP reports you will receive each month from the Vendor Network Team.

data to aid in staff supervision.

This page of the new EQUIP report allows for you to check and track CAFAS scores and Planned Actions for the month of the EQUIP report, both of these features are new.

CCNY would like to thank all of the Vendors that made it to the new EQUIP training sessions in July and August. Making the effort to attend this training will allow for a smooth transition to the new enhanced EQUIP tool.

Third Section (continued): Summary by Vendor Worker

Planned Action Services for Month by Youth for Month 3/1/2011

Youth	CM ID	Child & Family Services	PA Units	PA Cost	Waiver	LOS	Age at Open	Start Date
Youth 1	4653	Child & Family Services	6.00	\$234.00		10	11	6/17/2010
	4656	Child & Family Services	10.00	\$440.00		4	17	12/13/2010
Youth 2	4653	Child & Family Services	12.00	\$468.00				
	Sum		28.00	\$1,142.00				

CAFAS Information for Youth in Current Planned Actions

Baseline CAFAS scores at top, the arrows denote direction of change, current CAFAS scores beneath arrows

Last Name	School	Home	Comm.	Behavior	Moods	Self Harm	Subs.	Think.	Material	Support	Total	CAFAS Type (baseline at top, current beneath)	Last CAFAS Date	Current Total
Youth 1	30	30	0	30	30	20	0	20	0	0	160	Thinking		
LOS	4	=	=	=	=	=	=	=	=	=	160	Thinking	3/16/2011	140
CAFAS #	2	30	30	0	20	20	0	20	0	0	140	Thinking		
Youth 2	20	20	10	20	10	10	10	0	0	10	100	Beh Problems w/out Mood Dist		
LOS	5	↑	↑	=	=	=	=	=	=	↑	100	Beh Problems w/out Mood Dist	3/2/2011	120
CAFAS #	2	30	30	10	20	10	10	0	0	120	120	Beh Problems w/out Mood Dist		

This is a listing of services planned for the month of the EQUIP (March, 2011). The list of youth will be generated from the planned actions the respective worker is a part of for that month.

This information can prompt conversation about the vendor worker's involvement in the team, the connection of the subscale areas to the services provided, and the necessity to document this in the progress notes.

Want to share your thoughts and ideas with our audience? ~ Contact aschwach@comconnectionsny.org

CCNY's New Staff

Vendor Training Corner

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CCNY hires Quality Improvement Coordinator

Andrea Minor comes to CCNY from Erie County, where she worked as a Management Project Analyst. In her previous role, Andrea worked with various County departments on projects designed to identify and implement best practice. She worked with the County Administration to identify potential improvement opportunities and mentored newly trained County employees in Six Sigma on the use of various quality tools. Andrea collaborated with Commissioners, Elected Officials, County employees and vendors on many projects over the four plus years that she worked to implement Culture Change and Six Sigma throughout the County.

In her current role as Quality Improvement Coordinator for CCNY, Andrea will coach and mentor community and clinic based agency representatives on the use of data in quality improvement, program development, and staff supervision. Andrea will assist the larger system in the identification of barriers and develop/monitor quality improvement plans. She will participate as project lead for identified quality improvement projects/initiatives and guide data collection/analysis needed to develop accurate agency and system level quality improvement plans. Andrea will also participate, in coordination with other CCNY team members, in the development and operationalization of the CCNY Training Center.



CCNY has been given the opportunity to hold more Booster Training sessions for the entire Children's System of Care. We are very interested in serving our community better and focusing on the new important topics. For the upcoming quarter CCNY will be offering two different booster trainings, Skillbuilding and Transition.

OMH Waiver Skillbuilder Booster Training

Saturday September 10, 2011

8:30am - 12:00pm

At CCNY 567 Exchange Street Suite 201

FVN Care Coordination Transition Training Booster

Wednesday September 21, 2011— **Training Full**

9:00am - 12:30pm

At CCNY 567 Exchange Street Suite 201

Wednesday October 5, 2011- **Training Full**

9:00am - 12:30pm

At CCNY 567 Exchange Street Suite 201

Wednesday October 19, 2011

9:00am - 12:30pm

At CCNY 567 Exchange Street Suite 201

Wednesday November 2, 2011

9:00am - 12:30pm

At CCNY 567 Exchange Street Suite 201

If you would like to register for these trainings or have any suggestions for a Booster Training Session that would be of value for the system of care please contact the Vendor Network Team at CCNY:

Amanda Schwach - Vendor Network Assistant
aschwach@comconnectionsny.org

Eric Maldonado - Vendor Network Manager

emaldonado@comconnectionsny.org

Duncan Bethel - Director of Development and Training

dbethel@comconnectionsny.org

Contact Us

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Contact List Online: <http://www.comconnectionsny.org/contact-us.html>

If you have a great idea for an article, pictures from the Family Voices Network or something that should be recognized by CCNY you can submit it to Get Connected! All you need to do is email Amanda Schwach at aschwach@comconnectionsny.org